MEET SARA

A NEW WAY TO CONNECT WITH YOUR NJ DVRS COUNSELOR



sara

The NJ Division of Vocational Rehabilitation Services (DVRS) is excited to introduce **Sara,** our new client communication software. As part of our commitment to enhancing your experience, we have adopted this innovative technology to streamline communication between you and your dedicated counselor!

BENEFITS OF USING SARA SOFTWARE:

TEXT MESSAGING Communication with your counselor through secure and efficient SMS messaging

MULTIPLE COMMUNICATION OPTIONS Email, text or both - connect across multiple devices and engage with your counselor however is convenient to you

DOCUMENT SHARING Receive reminders when important documents are due and easily upload documents from your phone or computer

APPOINTMENT SCHEDULING Easily book appointments with your counselor and receive reminders so you never miss a session

PERSONALIZED UPDATES Receive personalized reminders and followups to help you progress towards your goals

WHEN SHOULD I EXPECT TO RECEIVE COMMUNICATIONS FROM SARA?

- After applying for VR services, you will receive a text message and email introducing **Sara.**
- Be on the lookout for a text message from **34459** or an email from **sara@sara.digital.**
- Select **I accept** to consent to receiving communications from Sara.
- You can also connect directly to your counselor by texting **95424.**

FREQUENTLY ASKED QUESTIONS

Is it required to receive communications from Sara?

No, accepting communications from Sara is not mandatory, but it will help you stay in touch with your counselor and keep you progressing toward your goals.

Is my personal information safe when using Sara?

Yes, you can be assured that Sara follows the latest security protocols to ensure your information is kept secure.

Can I communicate with my counselor through other methods?

Sara Software will not replace any meetings or phone calls with your counselor. Sara is simply designed to make communication more convenient.

CONTACT YOUR LOCAL DVRS OFFICE FOR ASSISTANCE.

NJ.GOV/LABOR/DVRS